

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Sc. DEGREE EXAMINATION – MEDICAL LAB. TECHNOLOGY

FIRST SEMESTER – APRIL 2010

ML 1953 - HOSPITAL MANAGEMENT

Date & Time: 30/04/2010 / 1:00 - 4:00

Dept. No.

Max. : 100 Marks

SECTION A

Answer ALL the questions:

(10 x 2 = 20)

1. Classify the types of hospitals.
2. What are the services offered in outpatient department?
3. List the records to be maintained in casualty and emergency department.
4. What is a disease?
5. Mention the types of budget.
6. What is training?
7. Mention the three steps in performance appraisal.
8. Define materials management.
9. What are disadvantages of understocking?
10. Define ABC analysis.

SECTION B

Answer any FOUR of the following :

(4 x 10 =40)

11. What are the requirements to be an effective administrator?
12. Write briefly on ward design.
13. Explain the two models of operation theatre.
14. What are the causes of nosocomial infections and how it can be prevented.
15. What are the sources of job satisfaction?
16. Explain the rules for credit and debit.

SECTION C

Answer any TWO of the following:

(2 x 20 =40)

17. Explain the organization of blood transfusion services.
18. Write in detail on the use and maintenance of medical records.
19. Write in detail on the methods of training.
20. Discuss the different methods of recruitment.
